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Oracle SCM Cloud Suite Order Management (OM) Sales Order Inquiry by Line

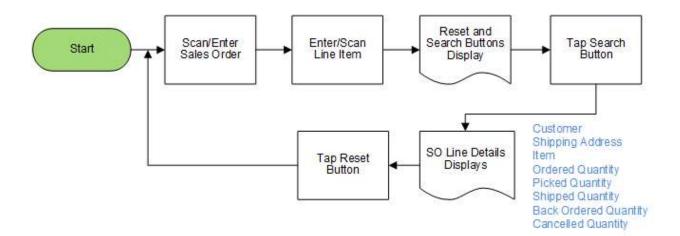
This application is used to inquire the sales order line details.

Workflow Documentation 2022

RFgen provides its customers Oracle-validated, ready-to-use suites of SCM Cloud applications. This document describes the business workflow used in this application.



Oracle SCM Cloud OM – Sales Order Inquiry Workflow



OM – SO Inquiry by Line

This application is used to inquire the sales order line details.



Workflow Description

First the user scans, enters or searches the Sales Order.

Next, the user scans, enters or searches the line number against the sales order.

The Reset and Search buttons display.

Next, the user taps the **Search** button, and the details for the Sales Order displays:

Customer
Shipping Address
Item
Ordered Quantity
Picked Quantity
Shipped Quantity
Back Ordered Quantity
Cancelled Quantity

The user taps the **Reset** button to reset the form, and the cursor goes back to the sales order field.

The arrow in the upper left corner takes the user to the menu.